

Eligibility Process Improvement Center staff from the Southern Institute on Children and Families are available to provide on-site consultation and technical assistance to Collaborative teams, as well as individual organizations. The areas of expertise include:

Technical Assistance on Eligibility Process Improvement

Eligibility Process Improvement Center staff are available to provide on-site technical assistance under a contractual arrangement. This on-site service is offered to Collaborative teams on a fee basis separate from the Collaborative experience, either during the Collaborative or after, to reinforce and refresh the learning principles. Technical assistance is also available to public and private entities on a fee basis. On-site technical assistance provides practical advice in the analysis of processes, identification of possible improvements, design of small-scale testing and documentation, and evaluation of results.

General Consultation on Process Improvement

General consultation is available to entities exploring the principles of process improvement for their organization or business. Eligibility Process Improvement Center staff have solid, practical foundations in process improvement of eligibility systems. Areas of expertise include small-scale testing methods, improvement strategies and measuring improvements. Their ability to provide useful consultation is significantly enhanced by their experience with and knowledge of Medicaid and SCHIP, and in measurement and group facilitation. These credentialed staff are also available to present as speakers at conferences and forums on process improvement.

General Consultation on Medicaid and SCHIP Policy

Eligibility Process Improvement Center and Southern Institute policy staff are available to present as speakers at conferences and forums, and to provide general consultation to entities on basic Medicaid and SCHIP eligibility policy.

Contact Us

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